

STORMWATER ASSETS

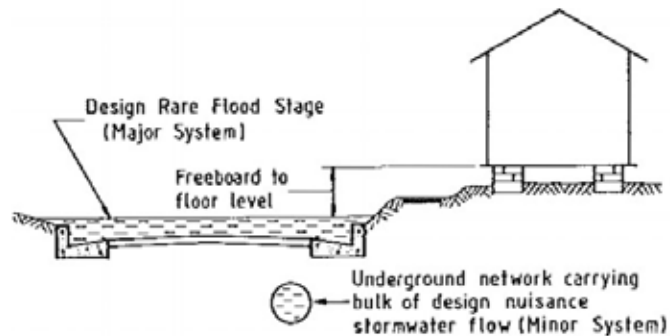
The stormwater infrastructure owned by the City includes open waterways, litter and sediment traps, culverts, drains and gutters.



Hobart Rivulet

Stormwater infrastructure can only hold so much!

Modern stormwater pipes and rivulets are not designed to manage extreme flood events. Roads are often designed as secondary open drains to direct water away from properties, so it is normal to see water flowing over roads during high rainfall.



WHO TO CONTACT IN THE EVENT OF A FLOOD:

In a life threatening emergency call Triple Zero, 000, immediately.

For general help in a flood or storm call the SES on 132 500.

If flood damage to your property has occurred:

- Contact your landlord if you are renting.
- Contact your insurance provider if you are a homeowner.

Contact the City of Hobart only to report damages to publically owned stormwater assets, such as leaks from overflowing inspection openings, pipe blockages, or open waterway blockages on 03 6278 0200.

To report any faults or emergencies with drinking water and sewerage systems, please contact TasWater on 13MYWATER (136 992) or email enquiries@taswater.com.au.

For any other issues with privately owned pipes, fittings or crossovers, contact a registered plumber.



CITY OF HOBART A GUIDE TO STORMWATER INFRASTRUCTURE



THE CITY'S RESPONSIBILITY

The City of Hobart Stormwater Unit's role is to manage and maintain the public stormwater system. This includes the stormwater pits and pipes, and the natural or lined waterways which are used to direct stormwater run-off from the top of the catchments through the City and suburbs to the River Derwent.

This management and maintenance is guided by strategic objectives, including:

- To provide safe and scenic natural waterways
- To reduce the risk of flooding from urban overland flow



RESIDENTS' RESPONSIBILITIES

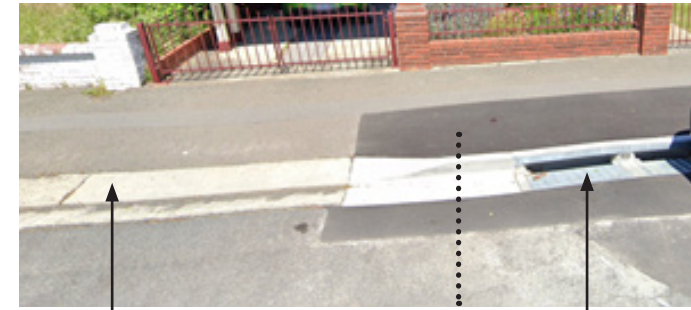
It is your responsibility to maintain all pipes, drains, and roof gutters within your property, as well as the driveway crossover.

A driveway crossover is the section of driveway outside your property to the road. It can go directly onto the road, or over a gutter with a ramp or a grate. It is your responsibility to keep these clear of leaves and debris.



If there is an issue with the crossover to your private property, or blockages/ failure in your private plumbing, you will need to contact a registered plumber to investigate and fix the issue.

It is your responsibility to maintain your driveway crossover under Section 35 of the *Local Government Highways Act* and Section 23 of the *Hobart City Council Infrastructure By-Law*.



Private crossover

City owned drain and gutter

Be sure to keep your crossover clear of debris and leaves to allow flow of water!



If these areas become blocked it can direct water onto roads, footpaths or onto neighbouring property. To clear the blockage the City has the ability to serve a Notice under the *Urban Drainage Act 2013* as well as issuing infringements and penalties for noncompliance.

****Please note: you must not direct stormwater onto neighbouring properties ****