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Lord Mayor Ald Rob Valentine
Aldermen
Deputy Lord Mayor Ald Eva Ruzicka
Ald Lyn Archer
Ald Darlene Haigh
Ald Marti Zucco
Ald Jeff Briscoe
Ald Eric Hayes
Ald Peter Sexton
Ald John Freeman
Ald Ron Christie
Ald Helen Burnet
Ald Philip Cocker

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Corporate Services
M. Johns - E.O. - C.S.
L. Wells - C.S.O.
J. Stafford - C.S.O.
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**MINUTES OF THE ANNUAL GENERAL MEETING
HELD ON MONDAY 27 NOVEMBER 2006 AT 7.35 PM
IN THE COUNCIL CHAMBER, TOWN HALL, HOBART**

PRESENT: The Lord Mayor Alderman R.H.F. Valentine (Chairman),
The Deputy Lord Mayor Alderman E.R. Ruzicka, Aldermen M.
Zucco, J. R. Briscoe, E.J. Hayes, P.T. Sexton, J.W. Freeman,
R.G. Christie, H.C. Burnet and P.S. Cocker

LEAVE OF ABSENCE: Aldermen G.L. Archer and D.A. Haigh

1. DECLARE THE MEETING OPEN

The Lord Mayor declared the meeting open at 7.35 pm and extended a welcome to all present and noted the attendance at the meeting of the Hobart City Council's 2006 Citizen of the Year, Mr Liberatore Allocca.

2. APOLOGIES

The following apologies were noted:

Mrs Marie Ducat 2006 Citizen of the Year; Rev Chris Jones Chief Executive Anglicare Tasmania; Association of Independent Retirees Inc. Hobart Branch; Mr Ian Burke Executive Director Australian Red Cross Society (Tasmanian Division); Canteen (Tasmanian Division); Country Women's Assoc of Tasmania; Mr Tim Waley Principal Fahan School; Mr Dennis Cousens Hobart City Mission Inc.; Hobart Community Health Association; Mrs Laurie Wolfe Principal Mt Carmel College; The Secretary Rotary Club of Hobart; Major Allan Daddow Salvation Army Divisional

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Headquarters (Tas); Mr Tom Dorey Principal St Mary's College; Mrs Robyn Kroneneerg Principal St Michael's Collegiate School; Chief Executive Tasmanian Cricket Association; The Director Tasmanian Institute of Sport; Mr Bill Bleathman, Director Tasmanian Museum & Art Gallery; Mr John Green Principal The Friends' School; Reverend David Parker Wesley Hobart Uniting Church; Executive Officer Youth Network of Tasmania

3. MEETING PROCEDURES

The Chairman outlined the procedures for the conduct of the meeting.

4. CONFIRMATION OF THE MINUTES OF THE ANNUAL GENERAL MEETING HELD ON 28 NOVEMBER 2005.

DEPUTY LORD MAYOR
ZUCCO

That the minutes of the Annual General Meeting conducted on 28 November 2005, be signed as a true and correct record.

MOTION CARRIED
VOTING RECORD

AYES	NOES
LORD MAYOR	
DEPUTY LORD MAYOR	
ZUCCO	
BRISCOE	
HAYES	
SEXTON	
FREEMAN	
CHRISTIE	
BURNET	
COCKER	

5. LORD MAYOR'S ADDRESS INCLUDING:

5.1 2005/2006 ANNUAL REPORT

The Lord Mayor delivered his address to the meeting, including highlights from the 2005/2006 Annual Report.

The Lord Mayor acknowledged the receipt of written submissions from:

- Mr Kevin Wilson, Council of Hobart Progress Associations, and
- Ms Suzanne Lockhart:

and invited the proponents to address their submissions.

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Item 5.1 continued

Mr K Wilson, Council Of Hobart Progress Associations

Mr Wilson presented the **attached** submission (1 page)

The Lord Mayor provided the following response to Mr Wilson:

An internal review of Council's consultation processes is currently underway as stated in the Annual Report.

It is intended that a report will be prepared for the Council following completion of the internal review outlining a draft policy approach.

This response also addresses the Council's resolution from last year's Annual General Meeting seeking a report, post the 20 year vision project, on the merits of setting up a formal community consultation process.

In reporting to the Council, a recommendation will be included to consider whether the draft policy/process is to be released for community comment.

Ms S Lockhart

Ms Lockhart presented the **attached** submission (9 pages)

DEPUTY LORD MAYOR
ZUCCO

- That: 1. The 2005/2006 Annual Report of the Hobart City Council be received.
2. The submissions lodged with the Council be received and referred to the next ordinary Council meeting in accordance with the Local Government Act 1993.

MOTION CARRIED
VOTING RECORD

AYES

NOES

LORD MAYOR

DEPUTY LORD MAYOR

ZUCCO

BRISCOE

HAYES

SEXTON

FREEMAN

CHRISTIE

BURNET

COCKER

COUNCIL OF HOBART PROGRESS ASSOCIATIONS

General Manager
Hobart City Council

Item for Annual General Meeting 2006

Subject Reference 2005/2006 Annual Report {page 24}

“Work with the marketing group to review the community consultation process”

The reference suggests that the review is being conducted in house by Council officers and consultants/contractors

The Council of Hobart Associations (CHPA) would like an opportunity to participate in the review

CHPA has a demonstrated interest in the affairs of the city and believes it can contribute to any review process

CHPA believes that community consultation can only be truly meaningful if “the community” has opportunities to actively participate

Will Council consider inviting CHPA ,and perhaps other community members (community groups and/or individuals) to participate in the review ?

Yours Faithfully



Kevin Wilson
Honorary Secretary
101 Marlyn Road
South Hobart 7004

21 November 2006

13-1-14

November 24, 2006



Mr Brent Armstrong,
General Manager,
Hobart City Council.

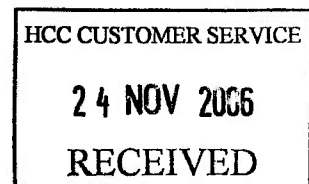
Dear Mr Armstrong,

I wish to submit the attached questions re the annual plan to the AGM of Council on Monday, November 27th.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Suzanne Lockhart'.

Suzanne Lockhart



Questions regarding the 2005/2006 annual report of the Hobart City Council
(9 pages)

Page 1 Lord Mayor's Message:

On the planning front, the Council has recently concluded its largest consultative project ever undertaken to plan for the City's future. Known as the Vision 2025 Project, more than 1000 submissions were received from a broad range of people, industry, organisations, students and other stakeholders on how they see the future of the City. The Council endorsed a set of future direction statements developed from those submissions as the 20 Year Vision for Hobart and will now build a Strategic Plan around them. We are very appreciative of the strong community support for

Q In view of the recent controversy surrounding a high profile community group, is Council concerned that it chose to consult, by invitation only, existing community groups by inviting them to attend the Vision 2025 workshops, instead of also inviting members from the general population to the workshops?

Q Can Council be confident that the views collected were representative of the wider population?

Q Will the consultant report on the workshops conducted, outlining all the issues raised?

Q Shouldn't Council release the consultant's report and then call for a final round of public submissions about the report, to ensure that it is truly representative of the general population? This 'second round' of comment is common when submissions are invited from the public.

Q From butcher's paper straight to a strategic plan, without a formal report from the workshops, seems to be a slightly casual method of arriving at a 20 year vision and a strategic plan. Will Council re-consider and grant the public a final round of input?

Page 7 Measuring tools

A range of measures have been identified to inform the Council and community on the progress made toward achieving the strategic plan outcomes, and in turn, working toward achieving the vision established by the Council for the future of our City.

The measures are drawn from a number of sources including Tasmania Together Goals and Benchmarks, Local Government Association of Tasmania Measuring Council Performance in Tasmania Report, HCC Key Performance Indicators, HCC Resident and Business Surveys plus a range of internally developed measures.

The measures report on each of the 20 key strategic areas in the plan, which in turn are consolidated to demonstrate progress in each of the 6 strategic outcomes.

	Strategic Outcome	Key Strategies
	A Liveable City	<ul style="list-style-type: none"> • Community Safety • Community & Cultural Development • Community Health • Transportation • Planning and Development Standards
	Management of the Environment	<ul style="list-style-type: none"> • Environmental Management • Natural Resource Management • Environmental Services
	Protection of our Heritage	<ul style="list-style-type: none"> • Cultural Heritage
	Growth of the Economy	<ul style="list-style-type: none"> • Economic Development • Sustainable Development Planning
	Gateway to Tasmania	<ul style="list-style-type: none"> • Integrated Tourism Development • Sport and Recreation
	Management of Resources	<ul style="list-style-type: none"> • Capital City leadership • Communication and Consultation • Customer Service • Infrastructure Planning and Management • Services Delivery • Organisational Management • Financial Performance

The measuring tools used could lead to distortion of the graphs, thus showing better results than in reality. For example, Tasmania Together goals and benchmarks are generally thought of as motherhood statements, with little relation to actual decision-making processes in Tasmania. The Local Government Association may be too closely aligned to councils to be an independent judge of measuring council performance. Resident and business surveys are not public documents, therefore cannot be judged publicly on their merits and "internally developed measures" are also not publicly known.

Transportation is such an important key strategy that it should have a category of its own, so that it can be measured accurately. It shouldn't be allowed to run the risk of being skewed by being grouped with 5 other indicators. There are so many transport issues that should be addressed, including greater public transport options to and around the city and replacement council vehicles should run on alternative power sources.

Communication and consultation should also stand alone because it should be a vitally important area of council operations. I find it odd that this key strategy is included in the strategic outcome Management of Resources. Year in and out, members of the public complain about Council's lack of public consultation and lack of a means for on-going consultation and poor methods of communication i.e. one-way communication from Council to the public outlining how Council operates, rather than two-way conversation that may lead to better outcomes.


Having public input into spending priorities when many projects are competing for the same share of the budget pool would be useful e.g. I suggest that the general public would have put many other projects ahead of the tram project that was undertaken without full public consultation - e.g. the 3D computer model for the city to help with planning matters, greening the suburbs, and a Battery Point walkway would have all been more popular.

The key strategy of Cultural Heritage suggests buildings and recognition of history. It should also underline the great value people hold for sense of place, including natural heritage e.g. old trees, urban streams, natural connections and views from the mountain to the sea, suburban character, non-invasive signage, scale of place and tempo, all adding to the whole that makes Hobart different from all other capital cities.

Sustainable Development *Planning* is included in the strategic outcome Growth of the Economy, but actually *carrying out* sustainable development does not rate a mention under any strategic outcome that I could see – I believe it should be included with Management of the Environment.

The strategic outcome Management of the Environment appears to be completely skewed – the favourable graph does not match the results described in the body of the report. Not a single item was depicted as “completed” in the Sustainable Development section.

Page 12 Key Strategy Community and Cultural Development

A City which values its creativity and cultural life and which celebrates its cultural diversity.	<ul style="list-style-type: none"> • Consolidate Council's existing activities into a Cultural Diversity Strategy. • Implement the Council's Public Art Strategy. • Review the Council's Arts and Cultural Strategy. • Develop and implement enhanced visual art activities associated with the Hobart Summer Festival. 	
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Q Why hasn't Council's Arts and Cultural Strategy been reviewed in line with consolidating "existing activities into a Cultural Diversity Strategy" in order to achieve "a City in which people are actively involved in shaping the community to meet its own needs"?

The same 'pet' activities are funded over many years whilst there may be more diverse, publicly-supported activities that should receive Council support/funding.

Q I note that this year lift options are being investigated for the Carnegie Gallery (page 11). Has Council ever carried out a survey to collect visitor numbers to this Gallery and has it surveyed the public to estimate support for maintaining the Gallery – as opposed to allowing the Maritime Museum to have the extra space to better display its huge collection?

Page 13 Key Strategy Transportation

A revitalised CBD and commercial areas

- Continue monitoring short-term shopper parking demands for Hobart CBD and suburban shopping centres and means for improving supply of parking.

Q Is Council too reliant on revenue collected from parking so that less thought is paid to the need to implement better public transport options e.g. two buses constantly circling the city (in opposite directions) during peak shopping hours to encourage people to use public transport into the city, thus decreasing traffic congestion?

Suburban shopping centres are becoming increasingly popular because shoppers don't want to waste time trying to find parking in the city when they are short of time e.g. in lunch hours. This could lead to less diversity in city centre shops as business is lost to the suburbs.

Improved traffic management in suburban areas

Q Is excessive speed through suburban shopping centres being fully monitored with a view to installing traffic calming measures in all suburbs e. g. in central Sandy Bay?

Q How many vehicle accidents involving pedestrians have occurred in Regent Street, between Antil Street and the University, in the past five years?

Page 14 Key Strategy Planning and Development Standards

As documented during the Vision 2025 workshops, there is a high level of public concern about lack of public access to setting planning standards and having confidence that those standards will be upheld.

Q Why do some sections of Council undertake works without reference to the planning scheme or current management plans or recognised best practice manuals?

Q Why isn't it mandatory that Council prepare plans for its own works before work begins, especially as outside contractors are often left to carry out the works, unsupervised by skilled Council staff?

- Ascertain the level of client satisfaction of the development process through direct public surveys.

Q Where are the results documented and are they available to the public?

- Evaluate current enforcement process and amend procedures with supporting work instructions.

Q When will this be in operation?

- Standardise method for preparing evidence prior to legal enforcement.

Q How many enforcement episodes have been undertaken in this reporting year?

Q How many of these were successful?

- Administration and approval of Strata Plans, Staged Development Schemes and their amendments.

Q What does each element mean?

- Seek legislative reform to improve development assessment process.

Q What is proposed?

- Progress the development of a 3D computer model for the City.

Q When will this be operational?

Protection of amenity

- Complete the Mt Nelson Zoning Review and incorporate the outcomes into the preparation of the new City of Hobart Planning Scheme.

Q Will Local Area Plans be completed for every suburb, to record the character of the suburb, with a view to preserving the 'sense of place' that attracted residents to the suburb, or will only selected suburbs be afforded such plans?

- Complete Draft new City of Hobart Planning Scheme.

Q Will workshops be held with all interested parties to work through their concerns about the current planning scheme and try to improve the next one to overcome the problems?

If so, will the consultation occur before the draft is completed?

If not, why not, in light of such practice in other cities?

Building development that is sympathetic to existing heritage

- Complete Urban Design Principles Project Stage 2 – Detailed Standards and Guidance.

Q Will the principles be ready at the same time as the new scheme?

Q What does "heritage" involve – just buildings, or natural heritage elements and 'sense of place'?

Page 15 Key Strategy Environmental Management

A clean and healthy Derwent River and waterways

- Investigate removal of sewage contamination from the Hobart Rivulet, Providence Gully Rivulet and Sandy Bay Rivulet.

Q Does Council recognise that sewage contamination of Hobart rivulets is a public health issue, as well as a hazard to the Derwent River? These rivulets run past homes and through parks and finally through beaches, and children can be seen playing in the water, building imaginary dams and bridges and then running back to the picnic table to eat!

Q Why doesn't Council approach Federal and State government to obtain grants to upgrade the old sewerage system to stop the spills?

Q What is the likely time frame for removal of the cause of the contamination?

- Complete the Catchment Management Plan for the Hobart Rivulet.

Q Do all Council workmen know of the existence of, and do they uphold management plans? They certainly haven't upheld the 2004 plan for Sandy Bay Rivulet, so are management plans just a requirement in case someone higher up asks for them?

- Publication and Launch of Water Sensitive Urban Design Guidelines.

Q Will the public follow guidelines after seeing some Council workmen ignoring known guidelines during everyday work practices?

A reduction in the level of pollution

- Review the protocol for drafting formal notices under Environmental Management and Pollution Control Act to ensure that accuracy and relevance of details are maintained.

Q What is the annual rate of notifications re pollution offences?

Q How many of those offences are prosecuted?

Maintenance of bio-diversity

Q Is bio-diversity mapped in the urban area?

Q How can bio-diversity be maintained in urban areas when habitat is not valued enough to be adequately protected by law, and prosecution of offences is rare, and reinstatement is not an automatic consequence of offences e.g. in relation to riparian zones of urban rivulets? When mature trees are not routinely protected so that permission has to be obtained before they can be felled?

Maintenance of important landscape values

- See Natural Resource Management Strategy

Q I ask the same questions as for the previous item.

And the issue of maintenance of important landscape values is *not* covered in the section referred to.

Q Where has Council documented important landscape values, like green belts in suburbs that have existed for decades? One can't hope to maintain important landscape if it isn't listed. Inner city landscape is given higher value by residents than bushland in outer suburbs, but too often Council accepts money from developers in lieu of public open space required under the planning scheme, because its value is not adequately recognised by some Council staff.

Q Good strategic planning would ensure that pleasant walking tracks between all suburbs, away from heavy traffic, be viewed as an important factor for good health and quality of city living, but unfortunately such recognition isn't entrenched in the Hobart Planning Scheme. The State Government should be encouraged to compensate Councils for providing such pathways, because they would lead to a more active population and diminished health costs would compensate for the cost of providing natural walkways.

Page 16 Key Strategy Natural Resource Management

Useful open space networks

- Draft Hobart Urban Trails Network Plan

Q When will this be completed?

Protection and enhancement of bushland and natural environment

- Complete the Bushland Strategy

Q When will this be completed?

Q Will all riparian zones be included in the strategy? If not, will riparian zones be given a special zoning of their own?

- Develop and implement plans with Local Bushcare Groups, which are consistent with broader catchment management plans and policies as part of the "Greater Hobart Stewardship Funding Program"

Q What is the program mentioned? What funding is available, and from whom?

- Complete Environmental Planning input into the preparation of a new City of Hobart Planning Scheme.

What is the timeframe for this? Who will have input? Can members of the public have input sooner rather than later?

Page 18 Key Strategy Cultural Heritage

- Complete Mount Stuart/Lenah Valley Heritage Review – publication; implementation of recommendations
- Undertake New Town Heritage Study.

Q What type of information will be recorded in these studies? Will a study be carried out in every suburb?

Q Do rivulets and green belts along rivulets fit into these studies – are they considered part of cultural heritage?

Page 19 Key Strategy Economic Development

Business investment is attracted to the City

- Undertake regular perception surveys

Q Are the surveys recorded and available to the public?

Q Are department store owners given any incentives to modernise their stores e.g. rates reduction for a year?

Q Are there any plans to better link shops e.g. with covered walkways, further small malls?

Q Is there a map available listing all shops in categories that could be available in stores to make shopping easier for visitors?

Q Would there be any grants available under the State Government Better Cities Project that would pay for a consultant specialist planner to suggest a plan to give the city centre a focus and suggest improvements for a staged upgrading?

Page 20 Key Strategy Sustainable Development

Q Should Council be concerned that not one performance listed in this category has been completed?

Sustainable use and development of natural and physical resources

- Develop the Adopt-a-Waterway pilot program.

Q How many waterways have been adopted?

Q What waterway works have been carried out under this program?

Q Why, in the three years since it came into being, has the program not been advertised widely to the public?

Q Has any Council funding been made available to the program?

Q What is the future of the program? Why is it still listed as a “pilot” program?

Q Why are parts of waterways managed by 3 different managers, under 2 different directors and there appears to be little or no teamwork between them to arrive at functional management of rivulets? In fact any work appears to be carried out by unskilled workmen with no apparent reference beforehand to the planning scheme, or to current management plans, or to recognised waterway manuals, and with no written work plan in place to guide workmen?

Q Why hasn't Council produced a report, as it has done in the past, responding to the last State of the Environment Report?

Page 23 Key Strategy Capital City Leadership

Positive leadership of the capital City in accordance with Council's Values • Undertake a major review of the Hobart City Council Strategic Plan

- Q Is Council still working with the last strategic plan that expired last year?
- Q What is the expected timeframe for the new plan?
- Q Will there be a public comment period for the new draft strategic plan before it is finalised?

Page 24 Key Strategy Communication and Consultation

Greater community involvement in City planning and activities

- Q Has Council considered the request made at the AGM last year that there be a system put in place to facilitate on-going two-way conversation with members of the public, with all suburbs represented, similar to the precinct committee system at Glenorchy? If so, what is the outcome of that consideration?
- Q In light of accusations of a 'closed shop' situation in one of the established progress associations, does Council recognise that some progress associations and neighbourhood-watch groups do not necessarily represent the larger community, especially as some of the older groups have very small membership numbers?
- Q Could a more formal framework for community consultation be put in place, inviting nominations from those suburbs without a community group, and with existing community groups allowed to nominate members for inclusion in the more standardized formal community/Council network? Members would be able to feed information to and from their old groups so that the old groups would function as before.

Effective collection of information for strategic planning and decision making • Review Community Survey results and implement improvements

As referred to earlier, it would be helpful, for wider consultation purposes, to allow another period of public comment on a draft 20 year strategic plan, before it is finalised.

- Work with the marketing support group to review the community consultation process

When is this likely to happen?

Page 26 Key Strategy Infrastructure Planning and Management

- Provision of new Public Convenience Facilities at Mt Stuart Park and Cornelian Bay

Q Will facilities also be upgraded in shopping centres that don't have facilities or that have inadequate facilities, e.g. Sandy Bay Shopping Centre?

- Sandy Bay Rivulet Ridgeway Park erosion study.

Q Can members of the public access this study?

- Kooyong Glen, Wellesley Street, Davey and Darcy Streets infrastructure schemes.

Q What infrastructure is planned for these areas?

Page 27 Key Strategy Infrastructure Planning and Management (cont.)

- Preparation of hydraulic asset management plans.

Q When are these likely to be ready and will they cover Hobart's urban streams?

An attractive City with a quality lifestyle

- Commence Strategic Urban Detail Policy for Civic Works

Q What will this policy cover i.e. what is "urban detail policy".

Page 28 Key Strategy Service Delivery

- Review and improve the Service Level Agreements in Hydraulic Engineering Unit.

Q What does this refer to?

Page 29 Key Strategy Organisational Management

- The long term interests of the community
- Oversee a review of all Council business activities for the purposes of NCP

Q What does this refer to?

Page 33 - Section 72

quality. The new guideline ranks beaches according to their risk essentially based on the frequency of elevated bacteria levels. Nutgrove Beach (western end) ranked poorly under the guidelines as did the non-swimming beaches at Marieville Esplanade and Comelian Bay. The Director of Public

Esplanade and Comelian Bay. A comprehensive sanitary survey was undertaken at Nutgrove Beach that has resulted in subsequent and ongoing investigations into this catchment area. Some of the investigations include identifying potential sources of pollution, a dog-use survey, testing for human/animal pollution, assessing catchment infrastructure, monitoring storm events, analysing storm events data and refining the sampling program. Results to date indicate that there are no obvious sources of pollution in the catchment area affecting the water quality at the western end of Nutgrove Beach. The water quality monitoring program recommences in November.

Q Could the pollution at Marieville Esplanade and at Nutgrove Beach be coming from the same source?

Q Are there other tests that could be taken to identify the source of the pollution?

Q What provision is there for dog owners to be forced to clean up dog waste in the "off the lead" dog exercise areas on the beach?

Page 38 – Benefits Provided

Ex-Aldermen of the Hobart City Council who have served a minimum period of eight years (and a former Town Clerk) are entitled to draw up to 108 litres of petrol per calendar month, from the Council's supply, retain their Gold Pass and leave a vehicle in a metered area (at a 75% discount) and free of charge in any off street car park operated by the Council.

Q Is it reasonable to be paying a life-time petrol allowance to ex-aldermen and to a former town clerk?

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6. CLOSURE OF THE MEETING

There being no further business the Lord Mayor declared the meeting closed at 7.50 pm.

TAKEN AS READ AND SIGNED AS
A CORRECT RECORD THIS 26th DAY
OF NOVEMBER 2007.

CHAIRMAN