

NEW TOWN RETAIL PRECINCT UPGRADE

STAGE TWO - CONSTRUCTION UPDATE FREQUENTLY ASKED QUESTIONS (FAQ) SHEET

PROJECT FUNDING

The City of Hobart is upgrading the New Town retail precinct to create a more vibrant, inviting and accessible place for everyone.

The City has secured funding through the Australian Government's Local Roads and Community Infrastructure (LRCI) Program, which will fund the majority of the upgrade works.

The LRCI Program supports local councils to deliver priority local road and community infrastructure projects across Australia, supporting jobs and the resilience of local economies to help communities bounce back from the COVID-19 pandemic.

Additional support through the Vulnerable Road User Program (VRUP), co-funded by the Australian Government and Tasmanian Government under the Australian Government's \$3 billion Road Safety Program, has also allowed the progression of the two very important pedestrian crossings on New Town Road.

CONSTRUCTION

The City understands how important it is to work closely with local businesses, residents and MDS Civil Services - the civil construction firm contracted to carry out this project.

This FAQ sheet has been developed in consultation with local businesses and residents and will assist in keeping everyone informed about what to expect as the project progresses.

Who is undertaking the construction works?

MSD Civil Services has been contracted by the City of Hobart to carry out the construction works for this project.

MSD Civil Services is a Tasmanian owned, family orientated business based in the Derwent Valley.

They started the business in 1990 and now employ more than 40 full time Tasmanians living in and around Hobart and the Derwent Valley.

Will on-street parking be impacted during the construction works?

Some street parking will be impacted for construction purposes.

The MSD Civil Services will however, work to limit any potential impact on residents and businesses.

The construction team will wherever possible park offsite, and not take up valuable street parking.

Representatives from MSD Civil Services will consult closely with local residents and

businesses before any short-term parking restrictions are put in place as part of this project.

The City of Hobart will provide additional short duration timed parking spaces where possible (using current stock) during construction works.

When will construction begin?

To minimise impacts on the Christmas trading period, construction on New Town Road will begin in the middle of January 2023 and be completed by the end of July 2023.

Work on the separate Pirie Street footpath and kerb upgrade started on 7 November and is expected to be completed by 16 December 2022. A diagram showing the area of these works can be found below.

As with all major construction projects there may be small delays but these have been allowed for in the overall project timeline.



How will busy traffic on Pirie Street be managed?

One lane will be closed and a detour created from the southern end of Pirie Street.

How will I know if work is planned for my area?

The civil construction firm contracted to carry out this project, MSD Civil Services, puts great emphasis on communicating clearly and regularly with those impacted by their works.

MSD Civil Services will be in direct contact with businesses and residents impacted by the phased project works.

How will you communicate with people?

Face-to-face meetings and door knocking, City of Hobart project email updates and letters.

What are the hours of work?

Construction will typically take place between 7 am and 5 pm. There will be times when site activity starts at 6:30 am, but no machinery will start before 7 am.

The construction crew works a nine-day fortnight, with every second Friday not being worked.

If work is required outside of these hours, such as weekend work to minimise traffic impacts, those that live in the area will be notified.

Will there be noise?

The City of Hobart and MSD Civil Services will work closely with businesses and residents to minimise noise impacts.

Aside from the specific night works noted below, MSD Civil Services will endeavour to minimise noise and will adhere to the construction hours of 7 am to 5 pm.

Reverse beepers on some equipment may be heard.

Noise will also be generated by saw-cutting and jack hammering of concrete slabs and pavers but will be kept to a minimum where possible.

Not all machinery is noisy, and there is the opportunity to create 'no go' areas outside of specific properties at key times and to reduce the impacts of louder machinery.

Will there be night works?

Yes, during road resurfacing along New Town Road.

These works will be undertaken over a 2 to 3 week period, between end of May, and at latest, early July.

As these works will be highly weather dependant, the exact timing will be confirmed with residents closer to the start date.

Traffic movement of New Town Road will be kept open during these night works.

How extensive is the New Town Road asphalt resurfacing?

From the intersection of Risdon Road to 147 New Town Road.

Both sides of the road will be resurfaced.

Line marking will be renewed and improved.

Will any footpath be closed?

Some footpath sections will be partially closed to allow for the safe operation of machinery and to create safe workspaces.

Signs will redirect pedestrians to other footpaths or new routes.

Safe pedestrian access will always be provided.

How will customers get to and from of my business?

Access will be maintained to shops, business and residences at all times.

Where needed alternative ways of accessing your business or property will be explored.

The images below illustrate how the site will be managed to enable the continued access to your residence or business.



Will there be mud or dirt walked into my business or property?

At times there will be an increase in dust and dirt as a result of construction. To minimise these impacts, MSD Civil Services' environmental practices include dust suppression methods that use watering, covers and not dropping construction materials from a height.

Will there be any road closures?

There will be short term road closures with traffic management in place.

Pedestrian access will be maintained at all times.

Two lanes will always be kept open during peak hour traffic on New Town Road.

Residents and businesses will be informed before any road closures take place.

Who is responsible for road traffic management and closures?

MSD Civil Services has its own traffic management team who will be responsible for most road traffic management.

Night road resurfacing of New Town Road will be undertaken by a specialist sub-contractor.

There are legal requirements and consequences to ensure the safety of everyone, and so accordingly some signage will need to remain in place to protect road users and the community.

Will there be any open trenches or pits?

Depending on the location and timing, there will be some excavation for pits, kerbing etc. However, these will be fenced off and no deep trenches will be left open or exposed at the end of each work day.

Will my driveway be blocked?

No, however there may be the need to limit access for a time when new concrete crossovers or driveway slabs are installed.

What happens to the bus stops?

One bus stop will be upgraded and notifications will be published in relation to potential changes to local bus services, stop points and/or bus route.

Do I put my bins out in the same place for collection?

You will be notified if you need to change where you put your bins out.

Will there be interruptions to power, gas, water or internet during the works?

No interruptions are anticipated.

MSD Civil Services undertake dial before you dig, service location, and possibly potholing before the commencement of any excavation works. Paint lines delineating the location of services will also be used.

Will emergency service access be maintained?

Yes, at all times.

Will you communicate with the local school?

Yes. This is particularly important given the number of students and parents that travel through the area.

Who should I contact with concerns or questions?

MSD Civil Services: Damien Suter

- Email: damien@msdcivilservices.com.au
- Telephone: 0407 434 385

City of Hobart: Vimbai Mavenga

- Email: coh@hobartcity.com.au
- Telephone: 03 6238 2549

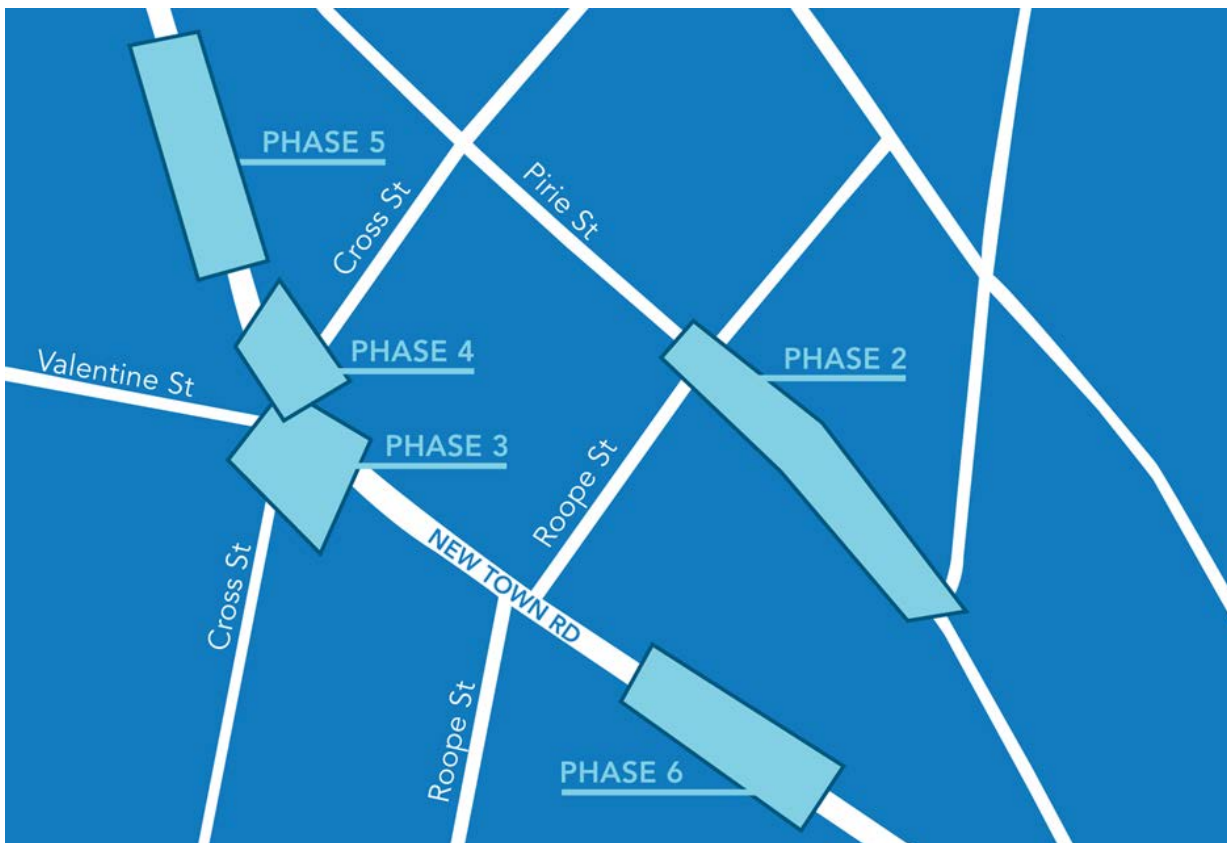
You can also speak with the onsite supervisors, but it is important that you do not enter any of the worksites during this construction project.

Please call the site supervisor first to let them know you wish to make contact. Just use the telephone number on the project sign boards that are located next to the construction area.

NEW TOWN RETAIL PRECINCT UPGRADE

STAGE TWO - CONSTRUCTION UPDATE
FREQUENTLY ASKED QUESTIONS (FAQ) SHEET

PROJECT PHASING AND TIMING



The project will be undertaken in phases. Please note that some timeframes overlap to allow continuity of works, i.e. the next phase may commence while the previous phase is being completed to maximise resources and minimise disruptions.

Phase 1: Preliminaries. 1 November – 4 November 2022:

This has included 'Dial Before You Dig' (DBYD), service location and possibly potholing before the commencement of any excavation works.

Phase 2: 7 November - 16 December 2022. Pirie Street.

More information: hobartcity.com.au/newtown

This will include kerb and path reconstruction.

Non-Construction Phase: 17 December 2022 – 15 January 2023.

Construction Update

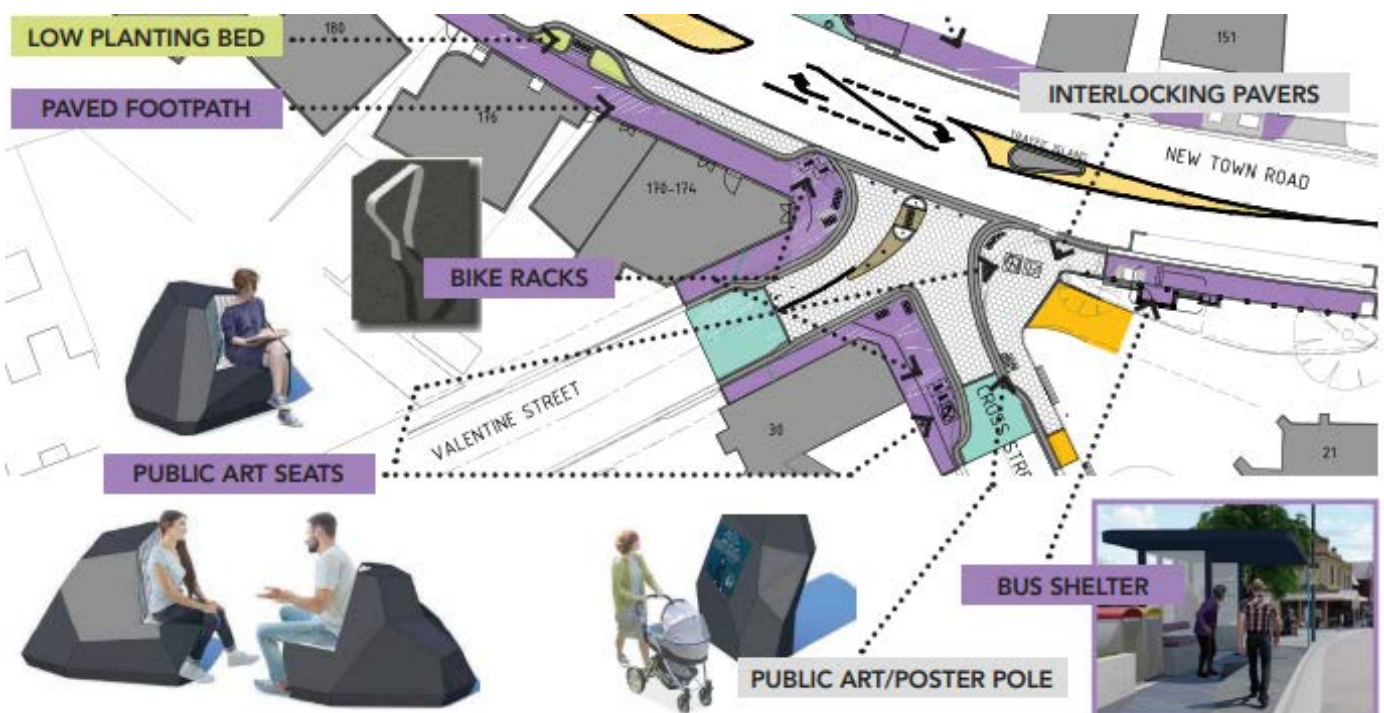
New Town Precinct Stage 2 project is progressing generally well since it started from 16 January 2023. In the past few months, the City's civil contractor has completed the paver installation at Jackman McRoss and at the intersection of Valentine and Cross Street. A safe trafficable road is now open at the intersection Cross Street.

However, the project timeframe has been impacted by a construction item supply issue associated with the new bus shelter, specifically the fabrication of a steel retaining wall. This will delay the project by at least 4 weeks, with the revised project timeframes detailed below:

Phase 3: Cross Street Intersection (southern). 16 January – End of June

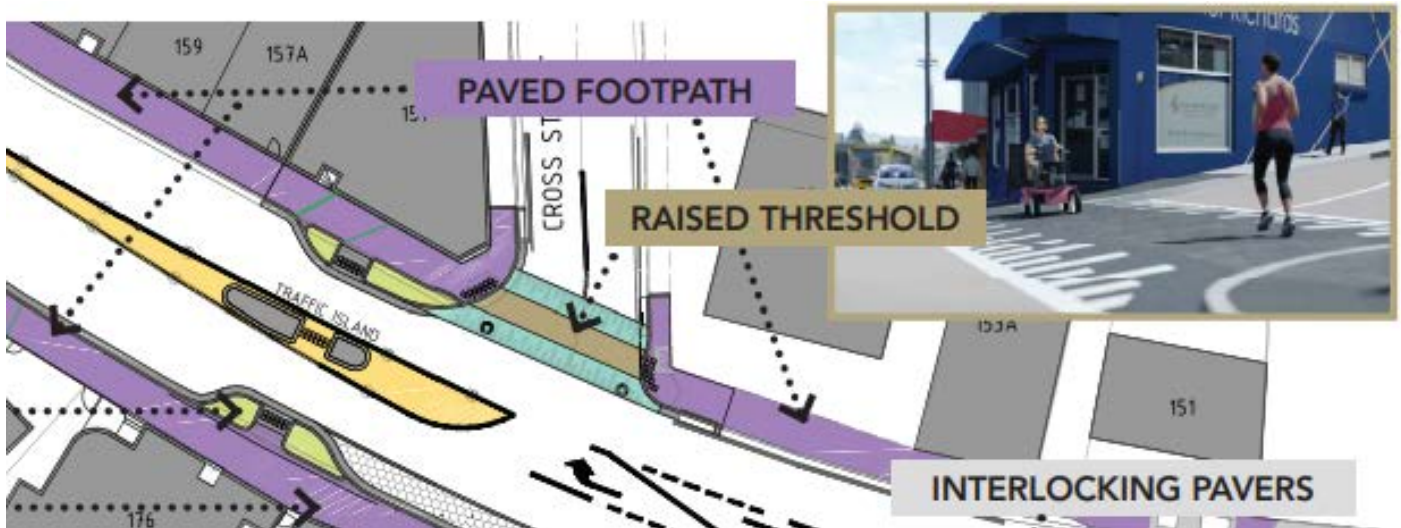
The works will include a new 'community hub' at the junction of Cross and Valentine streets with a kerb-less flexible space that will improve pedestrian safety, improved footpaths and a new bus stop shelter.

In order to minimise disruption to Easter trading, vehicle and pedestrian access to Cross and Valentine streets will be reinstated by the end of March.



Phase 4: Cross Street Intersection (northern). Mid May – End of June

This will include new paved footpaths, an improved pedestrian crossing on New Town Road and a raised threshold crossing on the Cross Street intersection.



Phase 5: New Town Road Resurfacing/Overlay Works. End of May – Early July (night works)

Both sides of the roads will be resurfaced from Risdon Road to 147 New Town Road.

These works will be undertaken over a 2 to 3 week period, between 28 February, and at latest, 14 May 2023. MSD Civil Services aim to commence in mid to late March. As these works will be highly weather dependant, the exact timing will be confirmed with residents closer to the time.

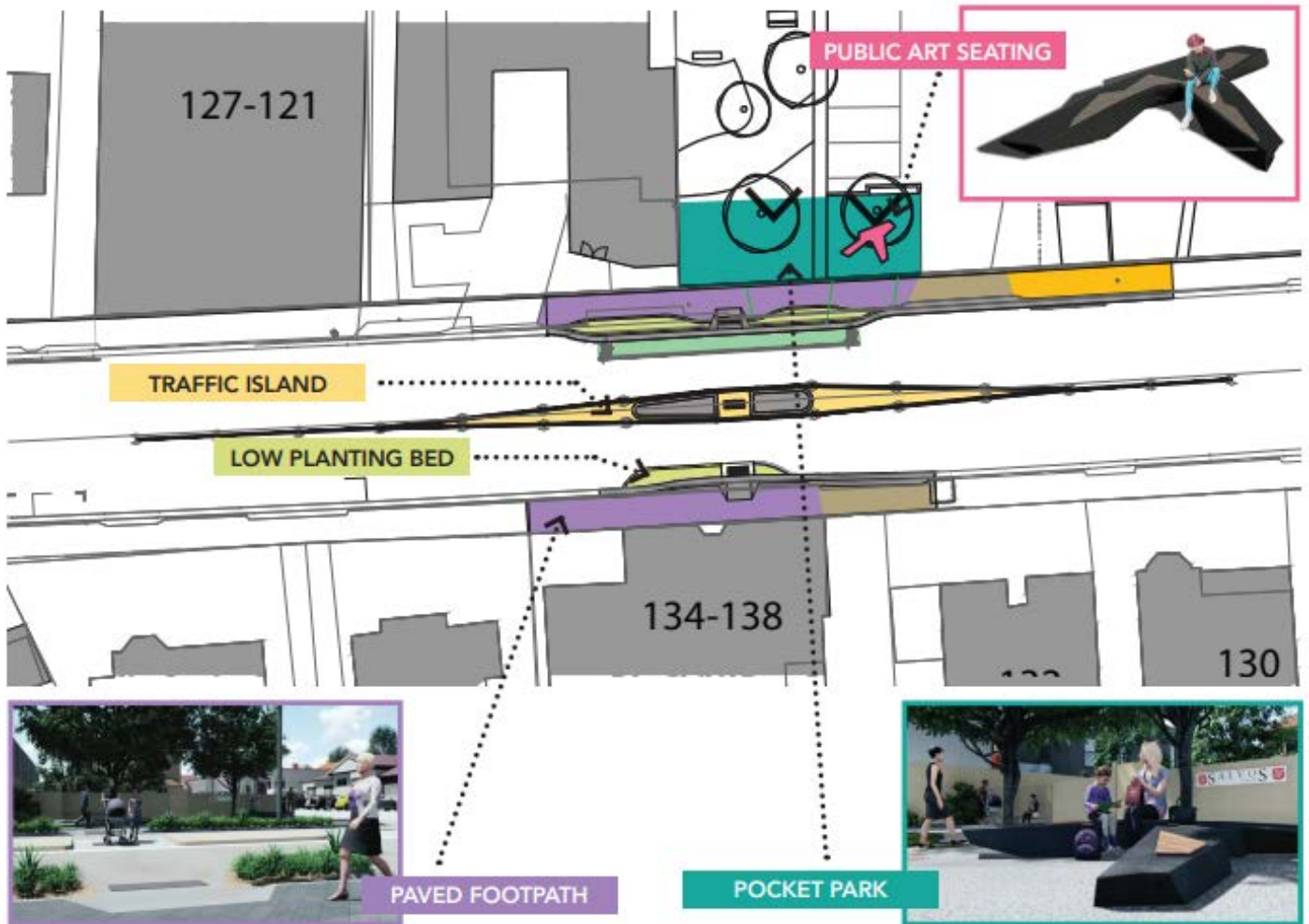
Traffic movement of New Town Road will be kept open during these night works.

Phase 6: Salvation Army. End of May – End of July

NEW TOWN PRECINCT UPGRADE

STAGE TWO - CONSTRUCTION UPDATE – FAQ SHEET

This will include new paved footpaths, an improved pedestrian crossing on New Town Road, a new pocket park and public artworks by artist Matt Drysdale that will reflect the identity of the area.



BUSINESS SUPPORT

The City of Hobart co-ordinates a range of business support and information services through our newly established City Economy Unit.

The following are some promotion and support options for New Town businesses to explore in preparation for, and during, the New Town Precinct Upgrade project.

Hobart Business Updates

Stay up-to-date with events and activities in Hobart that provide opportunities for your business through the promotion of your products and services.

To sign up for our City of Hobart Business Updates visit hobartcity.com.au/Business

Hello Hobart Business Directory

This directory is designed to connect people with local businesses, such as cafes, restaurants, services and shops.

To be included in the Hello Hobart directory you must have a permanent physical shop address that is open to the general public and located within the Hobart municipality.

All eligible businesses in the New Town precinct are encouraged to register and be listed on the directory by completing the online form at hellohobart.com.au/about-us

Business Tasmania Services

The Tasmanian Government provides support to the small business sector and offers a range of free programs and services through the Department of State Growth's Business Tasmania service.

Business Tasmania can arrange for you to meet with a business advisor in the Enterprise Centre's Tasmania network for free advice and support regarding any aspect of running your business, including how to develop a continuity plan.

The Digital Ready for Business program offers free coaching to help Tasmanian businesses take charge of their online presence and develop an online strategy that works.

Business Tasmania can be contacted on 1800 440 026 or email ask@business.tas.gov.au

We also recommended you keep informed of important business information and notifications regarding new funding opportunities by subscribing to Business Tasmania's newsletter at business.tas.gov.au/updates-and-news

The City will also work in partnership with you if you have specific ideas to promote New Town as a place to visit and shop during construction.

Community Celebration

The City will also work with the community to stage a community celebration after Stage 3 (the Roope Street intersection) is completed in late spring/early summer 2023.